

Cancellation Policy

Right of cancellation:

You have the right to cancel this contract within fourteen days without stating reasons.

The cancellation period amounts to fourteen days as of the day on which you or a third party named by you who is not a forwarding agent has taken possession of the goods.

In order to assert your right of cancellation, you have to inform us

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of your decision to cancel this contract via an unequivocal declaration (e.g. a letter sent by post, fax or e-mail) in this regard. To this end, you may use the cancellation-form template attached, which is, however, not mandatory.

In order to comply with the cancellation period, it shall suffice if you send the notification regarding the assertion of your right of cancellation prior to the expiry of the cancellation period.

Consequences of cancellation:

In the event that you cancel this contract, we shall reimburse to you any and all payments which we have received from you, including the delivery costs (with the exception of additional costs which have been incurred due to your having selected another form of delivery other than the economical standard delivery offered by us), without undue delay and no later than fourteen days as of the day on which the notification regarding your cancellation of the contract is received by us. With respect to this reimbursement, we shall use the same means of payment which you used for the original transaction, unless another agreement deviating herefrom has been explicitly concluded with you; in no event shall fees be charged to you in conjunction with this reimbursement.

We are entitled to refuse reimbursement until we have received the returned goods or until you have furnished evidence that you have sent the goods back, depending on which occurs earlier. You shall send back or hand over the goods to us without undue delay and, in every case, no later than within fourteen days as of the day on which you inform us with regard to the cancellation of this contract. The cancellation period shall be deemed complied with if you send the goods prior to the expiry of the period of fourteen days. You shall bear the direct costs for the return of the goods. You shall defray any and all loss in value of the goods only if this loss in value can be attributed to your handling the goods in manner which is not necessary for the verification of the quality, characteristics and functionality of the goods.

ROYAL FERN

DR. TIMM GOLUEKE